

ABOUT

# WILLIAM RODRÍGUEZ

CHIEF OPERATING OFFICER



William Rodríguez is the Chief Operating Officer at Beyond Technology, where he is responsible for developing and coordinating the global operations team. His customer service strategy focuses on providing the highest customer satisfaction through "service excellence" at all contact points with his clients.

This experience makes Beyond Technology an integral partner to its client's operations.

William has worked in renowned companies such as Juniper Networks and Nortel Networks, where he was responsible for developing the service and support strategy for their customers in the Latin American region. Among the clients, he has supported during the last years are service providers such as Verizon Networks, AT&T, BellSouth, América Móvil, Telefónica, Telmex, Claro, Grupo Carso, and Codetel, among others.

William is passionate about providing the best solution to clients' challenges during their telecommunication networks' deployment and operation by working hand in hand with multiple client operational groups. He focuses on preventing potential impacts on their operations by defining a clear and measured process in their implementation plan.

*Beyond Technology is a global company dedicated to business transformation through the implementation of disruptive technology. With over 30 years of experience in international markets such as the USA, the Middle East, Asia and Latin America.*